

Becoming a Patient of iTrust Wellness

Our mission is to equip every patient for success, no matter where life leads them. As a growing outpatient practice, iTrust has some limitations regarding the level of treatment we can provide and the patients we can accept. Before booking your first appointment or referring a patient, we suggest reviewing our New Patient Criteria to ensure the most efficient experience with iTrust Wellness.

NEW PATIENT CRITERIA



LOCATED IN SOUTH CAROLINA

iTrust Wellness currently operates four locations in Upstate South Carolina and offers virtual services throughout the state.

Our providers are licensed to prescribe medications within South Carolina, so patients must reside, work, or study in-state while utilizing iTrust services.

Non-residents will be unable to request or refill prescriptions written by iTrust outside of South Carolina.



COMPLIES WITH POLICIES

iTrust Wellness maintains a strict Controlled Substance Policy and is unable to provide treatment for those who exceed the policy's maximum doses of certain controlled medications.

Due to safety risks, iTrust cannot provide services to patients taking any combination of both benzodiazepine and opioid medications.



BETWEEN THE AGES OF 18-75

iTrust Wellness specializes in psychiatric medication management for adults aged 18 to 75.

Our providers are skilled in treating mental health conditions for patients within this age range.

Though iTrust does not currently offer services for children or adolescents, we do offer mental health services for elderly patients in assisted living facilities through iTrustCares.



WITHIN SCOPE OF PRACTICE

iTrust Wellness cannot provide court-ordered psychiatric treatment, long-term disability evaluations, or treatment for:

- Active Suicide/Harm Risks
- Antisocial Personality Disorder
- Conduct Disorder
- Developmental Delays
- Dissociative Identity Disorder
- Functional Dependency
- Intermittent Explosive Disorder
- Oppositional Defiance Disorder
- Selective Mutism
- Active Substance Withdrawals



IN-NETWORK OR SELF-PAYING

iTrust Wellness is proud to offer coverage with most major insurance providers, including Medicare and Tricare.

We also offer competitive self-pay rates to support our mission of making mental healthcare more accessible and affordable.

Please note that iTrust does not accept Medicaid insurance plans, and, due to federal regulations, cannot allow patients covered under a Medicaid plan to self-pay.

[OFFICE LOCATIONS](#)

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[WHAT WE TREAT](#)

[INSURANCE & PRICING](#)

For questions on our New Patient Criteria, please contact our Referral Coordinators.
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